

# Home to Hospital to Home Transitions Guideline

## Online Engagement on Implementation: Summary

A **new provincial guideline** is coming in 2020 that outlines what support Albertans need to safely transition from their communities, to hospitals and then back home again. We asked healthcare workers across the province to weigh in via our [engagement website](#) on how the guideline should be implemented. Here is who we heard from and what we heard.

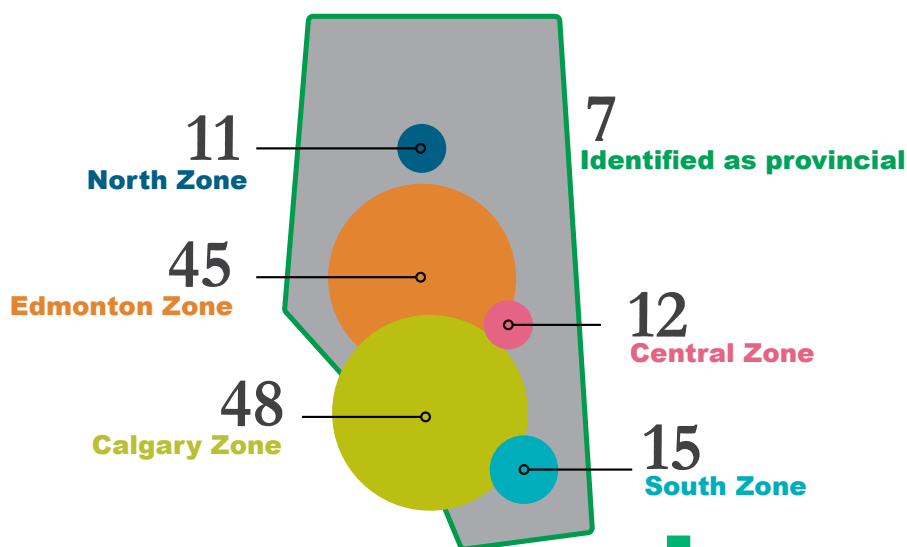
**3,000+**  
people visited our engagement website from Sept. 2019 - Jan. 2020

### How many people gave input?



### Who did we hear from online?

Providers from across the province . . .



\* 1 person indicated N/A for location  
\* 85 unidentified



# Who did we hear from online?

Providers from across the system . . .



\* 16 people responded N/A or "other"  
\* 82 unidentified



## How have patients been involved?

The online engagement, the results of which are outlined above, was targeted at healthcare providers. However, more than 15 patient/family advisors have been involved in this initiative in addition to the patients who visited the engagement site. Check out [this article](#) if you want to learn more about how patient, families and caregivers have been involved in the Home to Hospital to Home initiative every step of the way.

## What we heard online

- **Communication and education will be key to implementing the new guideline successfully at all levels**
- **Clear expectations of roles in implementation will be needed**
- **Access to standardized tools and resources will be key to success**
- **Patient role in care needs to be clearly defined**
- **Behaviour changes in practice will need to happen**
- **Implementation plan needs to be well thought out**
- **Partnership between primary and acute care needs to be in place**



## What is next?

**Leadership check-ins:** Feedback from the online consultation has been incorporated into an implementation strategy. The strategy will now go to AHS and PCN leadership for approval.

**Guideline released:** The new Home to Hospital to Home Transitions Guideline, as well as the implementation strategy and other resources, will be available for providers in acute, primary and community care to start using in the first half of 2020.



## Connect with us

 Updates will be posted on our [engagement site](#).

 Email questions: [PHC.IntegrationNetwork@ahs.ca](mailto:PHC.IntegrationNetwork@ahs.ca)